

## **TERMS AND CONDITIONS OF ACCOMMODATION**

By signing the Registration Card, the Guest agrees to comply with all conditions of service and internal regulations governing their stay at Hotel Gran Cacique Maiquetia, as follows:

- Official check-in is at 3:00 p.m. and official check-out is at 12:00 p.m. (noon). Late check-outs are subject to availability and will incur additional charges. Please consult the Front Desk for details.
- The registered guest is responsible for the room and its contents during their stay. Any damage, loss, or destruction of Hotel property caused by the guest or their companions will be charged to the guest's account. Repair or replacement costs will be determined by Hotel Management.
- The guest agrees to abide by all rules regarding the use of facilities and services, maintaining appropriate behavior and avoiding any disturbances to other guests.
- Hotel Gran Cacique Maiquetia is a 100% smoke-free establishment. Smoking is strictly prohibited in all rooms and enclosed areas, including terraces. Non-compliance will result in a cleaning and disinfection fee equal to 100% of the daily room rate.
- Accommodation services are paid in advance and are non-refundable. If a guest chooses to depart early for reasons not attributable to the Hotel, the remaining nights will be treated as a "No Show," and no refund will be issued.
- Cancellation requests must be made by rescheduling the stay. This is subject to availability and requires at least 24 hours' notice to guarantee the requested changes.
- Room access is exclusive to the Guest and their registered companions. Unregistered visitors are not permitted in guest rooms. An "accompanying person" is defined as an individual who registers with the Guest at check-in and pays the applicable additional person fee.
- The use of rooms for illegal purposes, including but not limited to sexual exploitation, human trafficking, crimes involving minors, or the trafficking of protected flora and fauna is strictly prohibited. The Hotel reserves the right to notify the authorities of any suspected illegal activity.
- In accordance with Data Protection laws, guest information will be used for reservation management, billing, and legal registration requirements. By signing, the guest authorizes the Hotel to send promotional information via the contact details provided.
- The Hotel is not responsible for the loss or theft of valuables left unsecured in the room. Guests are encouraged to use the in-room safe. For high-value items, the use of the safety deposit boxes at the Front Desk is recommended.
- The guest understands and accepts all rates, service features, and cancellation policies, assuming full responsibility for compliance during their stay.